Set Up Cisco Jabber for Android

Before you Begin

- Download the Cisco Jabber application from Google Play and install it.
- Get your sign-in method and account information from your system administrator.

Procedure

1. Connect your device to the network.
2. Open Cisco Jabber and follow the prompts to advance through the screens.

Note: For Android OS 6.0 or later, you are prompted to permit Jabber to make calls, access your contacts, record your audio, and use your device battery. In this case accept all the permission requests.

3. If you are prompted to enter your username and domain, enter it in the following format: username@example.com, and tap Continue.
4. Enter your password, and tap Sign In. You may be prompted to validate your server certificates. If you are unsure about this, contact your administrator to verify if you have to accept the certificates.
5. After signing in, learn more about Jabber from the Knowledge base available.

Use Cisco Jabber for Android on Your Phone

1. View or edit your availability status.
2. Access your features.
3. View or access your custom tabs.
4. View or edit your settings.
5. View account information or sign out of your account.

Use Cisco Jabber for Android on Your Tablet

1. View and edit your availability status.
2. Access your features.
3. View or access your custom tabs.
4. View or edit your settings.
5. Search for contacts or make a call.
6. Tap for more options.
Use Cisco Jabber on Your Android Wear
Cisco Jabber is supported on all Android wear, which has Android OS 5.0 or later and Google Play service 8.3 or later.
1. Install the Android Wear app in your Android device
2. Turn on Bluetooth in your Android device.
3. Connect your Android Wear to your device using the Android Wear app.
4. Download Cisco Jabber for Android from the Google Play Store, and install it in your Android device

Incoming Call Notification
1. View incoming call, and answer it or decline it, or swipe upward to reply with a quick message. 
2. Tap the mute icon to mute an ongoing call or a conference call
3. Tap the decline icon to end a call or a conference call.
4. Tap the resume icon to resume a call that is on hold or parked

Chat Notifications
1. You can use any of these options to respond to a chat message:
   - Speak to convey your message
   - Draw an emoji
   - Use quick messages
   - Call
   - Use emoticons
2. To delete a message, open the message, swipe left to see Delete Conversation option, and then tap it.
3. To view the message in your device, tap Open on Phone.
4. If you don’t want to receive notifications from Cisco Jabber on your Android Wear, then use Block app.

Group Chat Notification
Tap Join or Decline on the group chat notification.

Voicemail Notification
Play and pause the voicemails.

Navigation Pages
View your photo, missed calls count, and unread messages count on the home page.

View your chat history and the unread messages count on the Chats page.

View your recent call activities on the Recents page.